

Moves, Adds and Changes Case Study



Key highlights

- 725 Front office users, predominantly traders
- 2700 screens
- 940 Workstation
- 350 dealerboards
- 30 Reuters D3000
- No incidents of delivery failure

The client

Leading global investment bank

The challenge

Following a high profile acquisition and the resulting merger of two investment banking giants Excel I.T. were engaged to relocate the entire Equities and Credit Trading business between two premier London trading floors. This massive project required the relocation of a total of over 700 front office users in three principle phases.

The solution

The Excel IT moves team consists of some of the most experienced Move Project Managers and Engineers in the business.

The assigned project manager worked alongside the Bank's Team to assist in creating the initial move proposal. The next step was to use proven Excel I.T. tools and methodologies, developed in house, to audit and document the existing desktop environments. Desktop connectivity schematics were created illustrating the specific ergonomic layout and functionality of each user's desktop configuration. These schematics were assessed by move coordinators to identify any potential issues with shared market data requirements, adjacencies etc and how these might affect the desired layout at the proposed location. Each individual trader was then consulted by a coordinator and a proposal for each desk agreed and signed off. This personal approach is the key to success!

Once the audit and analysis was completed technical details were extracted and handed over to our project engineers to deliver the following:

- Voice, data and MDS patching
- Meridian and ITS voice programming
- Cisco VLAN changes and IP addressing

At the scheduled time our experienced desktop team moved in to swiftly decommission, label and package all IT equipment. When delivered to the proposed location the schematics were used to ensure that engineers assembled all equipment in exactly the right configuration. The process was only completed following rigorous testing and final QA and sign off from the allocated move coordinator.

Excel I.T.'s meticulous move planning, attention to detail and end-user focus made this a highly successful project which was very well received by our customer.